

Dear APC Patients,

We are still open and look forward to seeing you for your upcoming appointment. We are implementing precautions such as: sanitizing all pens and clipboards between uses. We have and will continue to sanitize the waiting room, bathroom, all doorknobs, and surfaces in the check-in and check-out area. We realize that transmission can be greatly minimized when using safety measures like screening and social distancing to keep you safe at your appointment. We are very fortunate to have a large waiting room and secondary waiting rooms available should social distancing require us to move to those areas.

In preparation for your appointment please be aware of possible wait times due to screenings we are implementing for your safety. Due to social distancing precautions we recommend that patients limit visitors accompanying them inside to their appointment.

Telemedicine Appointments: We are offering Telemedicine Appointments at APC for all Doctors and Therapists. Due to COVID-19 most insurance companies are covering these visits in place of your normal office visit with your Doctor and Therapist. For insurance specific questions please visit the insurance website or reach out to their Customer Service line.

To change your appointment from an office visit to telemedicine visits please call us at (501) 448-0060.

While we value and cherish the relationships you have with your Doctor and therapist, we understand if you are hesitant to come in for your appointment. During this time we are waiving cancellation fees. If you are canceling your appointment because of social distancing concerns, please call our office at (501) 448-0060.

In compliance with The Center for Disease Control and Prevention (CDC) guidelines, we ask that you stay home if you have experienced the following:

- Have had a fever of 100.4 degrees within the last 14 days
- Are experiencing cough/shortness of breath
- Have had pneumonia or the flu recently
- Have traveled out of the country in the last 14 days to a level 2 or 3 country as determined by the Centers for Disease Control and Prevention

- Have had contact with anyone who has lab confirmed Novel Coronavirus with the past 14 days of symptoms onset.

If your answer is yes to any of the above or if you don't feel comfortable coming to your appointment, please contact the clinic at (501) 448-0060.